

Cancellation policy

Semi-Private Day Cruises

Cancellations that will be placed at least 7 days prior departure offers 100% refund of the down/full payment. For cancellations within 2-6 days prior departure a 70% of the total cost of the tour is charged as cancellation fees. No show or cancellation within 48 hours to the scheduled time results in 100% charge.

For changes that will be placed at least 24hours prior departure there is no extra fees but the new reservation is subject to availability. If there is no availability for the new date or tour, then cancellation terms will be applied.

If the cruise is cancelled due to adverse weather conditions and/or force majeure events, our guests can choose another date subject to availability, or else they are entitled to 100% refund of the down/full payment.

Private Day Cruises & Private Sunset Cruises

Cancellations that will be placed at least 30 days prior departure offers 100% refund of the down/full payment. For cancellations within 15-29 days prior departure a 50% of the total cost of the tour is charged as cancellation fees. No show or cancellation within 14 days to the scheduled time results in 100% charge.

For changes that will be placed at least 4 days prior departure there is no extra fees, but the new reservation is subject to availability. If there is no availability for the new date or tour, then cancellation terms will be applied.

If the cruise is cancelled due to adverse weather conditions and/or force majeure events, our guests can choose another date subject to availability, or else they are entitled to 100% refund of the down/full payment.